



HomeCare Elite™ 2009

A listing of the top tier home health care agencies in the United States



The 2009 HomeCare Elite™ is the compilation of the most successful home care providers in the United States. This ground-breaking review names the top 25% of those agencies whose performance measures in quality, improvement and financial performance are the best. The 2009 HomeCare Elite™ also indicates those providers who were included in the Top 100 and Top 500 of providers nationwide. The data used for this study was based on publicly available information.

- ✓ Facility Based
- ★ Top 100 Agency
- ★ Top 500 Agency

1ST CHOICE HOME HEALTH NACOGDOCHES, TX	ABBOTT HOME CARE, INC ★ COAL GROVE, OH	ACCOLADE HOME CARE AMARILLO, TX
1ST TEXAS HOME HEALTH SEALY, TX	ABIDING HOME HEALTH OF OKLAHOMA CITY OKLAHOMA CITY, OK	ACCORD HOME HEALTH SERVICES, INC ★ TINLEY PARK, IL
5 STAR HOME HEALTH SERVICES, INC ORLANDO, FL	ABILENE HOME HEALTH PROF. CARE, INC ★ ABILENE, TX	ACCREDITED HOMEHEALTH SERVICES WOODLAND HILLS, CA
A & A HOMECARE, INC WEWAHITCHKA, FL	ABLE HOME HEALTH, LLC ★ ROCKFORD, IL	ACCURATE HOME CARE, INC ★ SOUTHFIELD, MI
A & Z HOME HEALTH CARE, INC LANSING, IL	ABLECARE HOME HEALTH LLC LONGVIEW, TX	ACCURATECARE HOME HEALTH AGENCY ARLINGTON, TX
A BETTER WAY HOME CARE ELLISVILLE, MO	ABSOLUTE HOME CARE OF EL PASO, INC ★ EL PASO, TX	ACE HEALTHCARE SERVICES, INC HOUSTON, TX
A FAMILIAR FACE HOME HEALTH SERVICES, INC SARASOTA, FL	ABSOLUTE NURSING CARE ★ MAPLE HEIGHTS, OH	ACE HOME HEALTHCARE LTD ARLINGTON, TX
A GOOD HOME HEALTH CARE SAN ANTONIO, TX	ABSOLUTE SKILLED HOME HEALTH, INC NORTH CANTON, OH	ACME HEALTH SERVICE, INC INDIANAPOLIS, IN
A I T HOME HEALTH, INC FORT MYERS, FL	ABUNDANT HEALTH CARE SERVICES MCALLEN, TX	ACTION HOME HEALTH CARE HOUSTON, TX
A P HOME HEALTH CARE SERVICES LLC HOUSTON, TX	ACADEMY HEALTH SERVICES, INC DAYTON, OH	ACTIVE CARE HOME HEALTH, INC HOUSTON, TX
A PLUS HOME CARE AGENCY, INC ★ HOMESTEAD, FL	ACARIA, INC LAKEWOOD, CO	ACTIVE COMMUNITY NURSING AUBURN, MI
A PLUS HOME HEALTH HELENA, MT	ACC HEALTH SERVICES, INC HOUSTON, TX	ACTION PUBLIC HEALTH NURSING SE ACTON, MA
A PLUS HOME HEALTH CARE LATHRUP VILLAGE, MI	ACCELERATED HOMECARE SERVICES, INC PORT HURON, MI	ADA VISITING NURSES & HOSPICE ADA, OH
A PLUS HOME HEALTH CARE, INC HIGHLAND, IN	ACCENT HOME CARE, INC LONG BEACH, CA	ADAMS CO REGIONAL MEDICAL CENTER ✓ ★ SEAMAN, OH
A PLUS HOME HEALTH SERVICES EL PASO, TX	ACCENTCARE HOME HEALTH OF CALIF, INC NEWPORT BEACH, CA	ADDUS HEALTHCARE OLYMPIA FIELDS, IL
A TRINITY VALLEY HOME HEALTH & THERAPY ATHENS, TX	ACCENTCARE HOME HEALTH OF CALIF, INC SAN DIEGO, CA	ADEPT HOME HEALTH SERVICES, INC ONTARIO, CA
A VISITING REDI-NURSE WEST PALM BEACH, FL	ACCENTRA HOME HEALTHCARE OKLAHOMA CITY, OK	ADVANCARE HEALTHCARE SERVICES SOUTH HOLLAND, IL
A-PLUS HOME HEALTH CARE PALM SPRINGS, CA	ACCESS HOME CARE LLC LOGAN, UT	ADVANCE HOME HEALTH CARE SERVICES DUNCANVILLE, TX
A-1 HOME HEALTH SERVICES, INC ★ SIMI VALLEY, CA	ACCESS HOME CARE, LLC ★ CHUBBUCK, ID	ADVANCE HOME HEALTH CARE, LLC ★ STERLING, VA
AAA HOME HEALTH AGENCY, INC NEW IBERIA, LA	ACCESS HOME HEALTH, INC MORTON GROVE, IL	ADVANCE HOME HEALTH CARE, LTD NORRIDGE, IL
AAA HOME HEALTH CARE AGENCY DALLAS, TX	ACCESS HOME HEALTH, LLC ALAMOGORDO, NM	ADVANCE HOME HEALTH SERVICES ALHAMBRA, CA

HEALTHBACK OF ENID ENID, OK	HEARTLAND HOME CARE LLC MASON, MI	HIGH QUALITY HOME HEALTH AGENCY, INC LOS ANGELES, CA
HEALTHBACK OF MCALESTER MCALESTER, OK	HEARTLAND HOME CARE SOUTHFIELD SOUTHFIELD, MI	HIGHLINE HOME CARE SERVICES ✓ SEATTLE, WA
HEALTHCARE CALIFORNIA FRESNO, CA	HEARTLAND HOME HC AND HOSPICE ROSEVILLE, MN	HIGHLITE HOME CARE, INC ☆ FORT LAUDERDALE, FL
HEALTHLINE HOMECARE AGENCY LLC ★ BALLWIN, MO	HEARTLAND HOME HEALTH ✓ HEBRON, NE	HILL COUNTRY HOME HEALTH AUSTIN, TX
HEALTHQUEST HOMECARE, LLC ★ DES PLAINES, IL	HEARTLAND HOME HEALTH CARE ★ FORT MYERS, FL	HILL COUNTRY HOME HEALTH CARE AGENCY BOERNE, TX
HEALTHSOUTH AT HOME ✓ AUSTIN, TX	HEARTLAND HOME HEALTH CARE ☆ CLEARWATER, FL	HILL COUNTRY MEMORIAL HOME CARE SVC FREDERICKSBURG, TX
HEALTHSOUTH HOMECARE OF ODESSA ✓ MIDLAND, TX	HEARTLAND HOME HEALTH CARE ROANOKE, VA	HILLCREST HOME CARE ★ BELLEVUE, NE
HEALTHSOUTH HOME HEALTH OF CO SPRINGS ✓ COLORADO SPRINGS, CO	HEARTLAND HOME HEALTH CARE RALEIGH, NC	HILLCREST REGIONAL HOME HEALTH ✓ CUSHING, OK
HEALTHSOUTH HOME HEALTH OF PLANO ✓ ★ PLANO, TX	HEARTLAND HOME HEALTH CARE ★ ROCHESTER, MN	HILLSIDE HOME CARE ✓ BEAVER DAM, WI
HEALTHSOUTH OF TEXARKANA HOME CARE ✓ TEXARKANA, TX	HEARTLAND HOME HEALTH CARE GREENACRES, FL	HILO MEDICAL CENTER HOME CARE ✓ HILO, HI
HEALTHSOUTH SUNRISE HOME HEALTH SVC ✓ SUNRISE, FL	HEARTLAND HOME HEALTH CARE ENGLEWOOD, FL	HM HOME CARE GIRARD, OH
HEALTHSOUTH TARRANT CO. HOME HEALTH ✓ FORT WORTH, TX	HEARTLAND HOME HEALTH CARE & HOSPICE VIRGINIA BEACH, VA	HOLISTIC APPROACH, INC STOCKTON, CA
HEALTHSTAR MEDICAL SERVICES, INC GARLAND, TX	HEARTLAND HOME HEALTH CARE & HOSPICE ALLENTOWN, PA	HOLISTIC HEALTH PARTNERS, INC ★ OAK FOREST, IL
HEALTHWISE HOME HEALTH CARE AGENCY HEARNE, TX	HEARTLAND HOME HEALTH CARE & HOSPICE SHAWNEE, OK	HOLLYWOOD HEALTH SERVICES, INC ★ LOS ANGELES, CA
HEALTHY AT HOME/CAROLINAS MEDICAL CTR ✓ LINCOLNTON, NC	HEARTLAND HOME HEALTH CARE & HOSPICE NEWARK, DE	HOLLYWOOD HOME HEALTH SERVICES LOS ANGELES, CA
HEALTHY OPTIONS WENATCHEE, WA	HEARTLAND HOME HLTH C & HOSPICE SAINT CLOUD, MN	HOLY FAMILY MEM HOME CARE ✓ ★ MANITOWOC, WI
HEART OF TEXAS HOME HEALTHCARE SVC ROCKWALL, TX	HEARTLAND HOME HLTH CARE COCONUT CREEK, FL	HOME & HEART HEALTH, INC FREDERICKSBURG, VA
HEARTLAND HH CARE & HOSPICE ★ WICHITA, KS	HEAVENLY HOME HEALTHCARE, INC LOS ANGELES, CA	HOME ADVANTAGE SIKESTON, MO
HEARTLAND HH CARE AND HOSPICE PITTSBURGH, PA	HEDRICK MED. CTR HOME HEALTH AGENCY ✓ ★ CHILLICOTHE, MO	HOME BOUND HEALTHCARE, INC MOLINE, IL
HEARTLAND HH CARE AND HOSPICE YORK, PA	HELPING HAND HOME HEALTH SERVICES JENKINTOWN, PA	HOME CARETECH ✓ ★ BREVARD, NC
HEARTLAND HHC AND HSPC FOND DU LAC, WI	HELPSOURCE HOME HEALTH SERVICE JENKINTOWN, PA	HOME CARE CONNECTION ✓ HUMBOLDT, IA
HEARTLAND HM HLTH CARE AND HOSPICE BROOKFIELD, WI	HEMET HOME HEALTH CARE ☆ HEMET, CA	HOME CARE CONNECTIONS AMARILLO, TX
HEARTLAND HOME CARE FORT WAYNE, IN	HERITAGE HOME CARE, INC YPSILANTI, MI	HOME CARE CRAVEN REG MED CTR ✓ ★ NEW BERN, NC
HEARTLAND HOME CARE, INC ★ TOLEDO, OH	HERITAGE HOME HEALTH CARE, INC SKOKIE, IL	HOME CARE DEPT DEL CO MEM HOSPITAL ✓ DREXEL HILL, PA
HEARTLAND HOME CARE, INC INDEPENDENCE, OH	HERITAGE HOME HEALTH, INC DELRAY BEACH, FL	HOME CARE ELITE LLC NEDERLAND, TX
HEARTLAND HOME CARE, INC PORTSMOUTH, OH	HERITAGE HOME HEALTHCARE & HOSPICE ALBUQUERQUE, NM	HOME CARE EXCELLENCE HEALTH SVC, INC CERRITOS, CA
HEARTLAND HOME CARE, INC ANN ARBOR, MI	HIAWATHA COMMUNITY HOSPITAL HHA ✓ HIAWATHA, KS	HOME CARE HEALTH SERVICES, INC PIKEVILLE, KY
HEARTLAND HOME CARE, INC WEST BRANCH, MI	HICKMAN COMMUNITY HOME CARE, INC CENTERVILLE, TN	HOME CARE OF LAKE COUNTY, INC ★ PAINESVILLE, OH

VNA-TIP HOMECARE ★ BRIDGETON, MO	WEIRTON MEDICAL CENTER HOME HEALTH ✓ WEIRTON, WV	WETZEL TYLER HHA PADEN CITY, WV
VNS & HOSPICE OF SUFFOLK, INC CHHA ★ NORTHPORT, NY	WELCOME HOMECARE RICHMOND, VA	WHITE PLAINS HOSPITAL HOME CARE ✓ ★ RYE BROOK, NY
VNS HOME HEALTH SERVICES NARRAGANSETT, RI	WELL DONE HOME CARE JACKSONVILLE, FL	WHITE SHIELD HOME HEALTH CARE SERVICES GLENDALE, CA
VNS IN WESTCHESTER CHHA WHITE PLAINS, NY	WELLCARE EL PASO, TX	WHITESBURG ARH HHA WHITESBURG, KY
VNS OF NY HOME CARE CHHA NEW YORK, NY	WELLCARE HOME HEALTH ROSWELL, NM	WICHITA HOME HEALTH SERVICE, INC WICHITA FALLS, TX
VNS OF SCHENECTADY & SARATOGA COS ★ SCHENECTADY, NY	WELLCARE HOME HEALTH, INC ★ NORTHBROOK, IL	WILLCARE BUFFALO CHHA BUFFALO, NY
VNS ROCHESTER MONROE CO CHHA WEBSTER, NY	WELLNESS HOME CARE TAYLOR, MI	WILLCARE HUDSON VALLEY CHHA NEWBURGH, NY
VOYAGER HOME HEALTH OF TEXAS HOUSTON, TX	WENTWORTH HOME CARE & HOSPICE ★ DOVER, NH	WILLIAM NEWTON HOME HEALTH SVC ✓ ★ WINFIELD, KS
WABASH-MIAMI HOME HEALTH & HOSPICE ✓ WABASH, IN	WESCARE HOME HEALTH PROVIDERS, INC VAN NUYS, CA	WIMBERLEY HOME HEALTH WIMBERLEY, TX
WAHIAWA GENERAL HOSPITAL HHA ✓ ★ WAHIAWA, HI	WESLEY AT HOME DES MOINES, IA	WINCHESTER HOME CARE ✓ WOBURN, MA
WARE VISITING NURSES SERVICE, INC ★ WAYCROSS, GA	WESLEY HOME HEALTH SERVICES , INC HOUSTON, TX	WINTHROP UNIVERSITY HOSPITAL CHHA ✓ MINEOLA, NY
WARM SPRINGS HOME HEALTH, INC FREMONT, CA	WESLEY MEDICAL CENTER HHA ✓ HATTIESBURG, MS	WINYAH HOME HEALTH CARE ★ AUGUSTA, GA
WARREN COUNTY HOME HEALTH AGEN WARRENTON, NC	WEST CALCASIEU CAMERON HOSPITAL ✓ ★ SULPHUR, LA	WISDOM HOME HEALTH CARE HOUSTON, TX
WASHINGTON CO HOSP. HOME HEALTH ✓ POTOSI, MO	WEST HOUSTON HOME HEALTH & REHAB SVC HOUSTON, TX	WITH OPEN ARMS HEALTHCARE LLC MCALLEN, TX
WASHINGTON COUNTY HOME CARE CHATOM, AL	WEST VIRGINIA HOME HEALTH SERVICES CHARLESTON, WV	WOODLAND MEM HOSP HHC PRGM ✓ WOODLAND, CA
WASHINGTON REG MED CTR HH ✓ ★ FAYETTEVILLE, AR	WEST WYNDE HEALTH SERVICES ★ HOUSTON, TX	WOODLAWN HOME HEALTH CARE ✓ ROCHESTER, IN
WATERTOWN MEM HSPTL HHA ✓ ★ WATERTOWN, WI	WESTERN HEALTH HOMECARE CHULA VISTA, CA	WRIGHT COUNTY PHNS CLARION, IA
WEBRIDGE HOME HEALTH CORPORATION LINCOLNWOOD, IL	WESTERN STATES HOME HEALTH CAR INGLEWOOD, CA	YMC HOME CARE YANKTON, SD
WEDOWEE HOSPITAL HOME HEALTH WEDOWEE, AL	WESTERN VISITING NURSES, INC IDAHO FALLS, ID	YOUR VNA ROCHESTER, NH
		ZUNI HOME HEALTH CARE AGENCY, INC ZUNI, NM

In order to create the list of HomeCare Elite agencies, OCS used publicly available data from Home Health Compare and the CMS Cost Reports. Three domains of performance were included in the calculation of the score – Quality of Care, Quality Improvement, and Financial Performance. The Quality of Care measure indexes agencies' performance in each of the 12 public release Home Health Compare measures released in September of 2009. The Quality Improvement index is based on changes in the 12 outcomes between data released in September of 2008 and in September of 2009. The Financial Performance measure represents the agencies' indexed profit margin from the 2008 CMS Cost Reports (or 2007 adjusted when 2008 data was not available).

Each agency's performance in each of the three domains was compared against the performance of other organizations in their state and in the country. The three domains were combined into one overall score, using a weighting methodology that gives the greatest importance to Quality of Care. The top 25% of agencies in each region, both facility-based and free-standing, were identified and added to the national list. Additionally, the top 100 and 500 agencies in the country, based on overall score, were identified and highlighted for further recognition.

**For more information
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