

2012 HomeCare Elite™

A listing of the top tier home health care agencies in the United States



The 2012 HomeCare Elite™ is the compilation of the most successful home care providers in the United States. Now in its seventh year, this market-leading review names the top 25% of agencies based on performance measures. This year those measures include quality of care, quality improvement, patient experience, process measure implementation, and financial management. The 2012 HomeCare Elite™ also recognizes the Top 100 and Top 500 of providers nationwide. The data for this study is based on publicly available information.

✓ Facility Based ☆ Top 100 Agency ★ Top 500 Agency

	TOP AGENCIES	City	State
	1ST AMERICAN HOME HEALTH CARE SERVICES	ALEXANDRIA	VA
	1ST CARE HOME HEALTH EL PASO	EL PASO	TX
	1ST CHOICE HOME HEALTH	DENTON	TX
	1ST CHOICE HOME HEALTH	EL PASO	TX
★	1ST TEXAS HOME HEALTH	SEALY	TX
	1ST TEXAS HOME HEALTH	WICHITA FALLS	TX
	1ST TEXAS HOME HEALTH, INC	DECATUR	TX
	3 D HEALTH CARE, INC	WILBURTON	OK
	446 SCHOLL HOME HEALTH CARE, INC	VAN NUYS	CA
	5 STAR HOME HEALTH SERVICES, INC	ORLANDO	FL
	A & A HOMECARE, INC	WEWAHITCHKA	FL
	A & B HOME HEALTH CARE, INC	NEW BRAUNFELS	TX
	A & T MULTI HEALTHCARE SERVICES	HOUSTON	TX
	A & Z HOME HEALTH CARE, INC	LANSING	IL
★	A AND E HOME HEALTH SERVICES, INC	UPLAND	CA
	A C T HOME HEALTH	DENTON	TX
	A CARING TOUCH HOME HEALTH SERVICES	LUFKIN	TX
	A FAMILIAR FACE HOME HEALTH SERVICES, INC	SARASOTA	FL
	A FRIENDLY HOME HEALTH CARE, LLC	CARROLLTON	TX
★	A I T HOME HEALTH, INC	FORT MYERS	FL
	A MED HOME HEALTH	NEDERLAND	TX
	A PLUS HOME HEALTH CARE	LATHRUP VILLAGE	MI
	A PLUS HOME HEALTH SERVICES	EL PASO	TX
	A STEP FORWARD	SALT LAKE CITY	UT
	A TO Z HOME HEALTH, INC	BURBANK	CA
	A TO Z HOME HEALTHCARE, LLC	DALLAS	TX
★	A TRINITY VALLEY HOME HEALTH AND THERAPY SERVICES	ATHENS	TX
	A+ HOME HEALTH CARE	PALM SPRINGS	CA
	A1 HOME HEALTH CARE, INC	OAK PARK	MI
	AAA HOME HEALTH AGENCY, INC	NEW IBERIA	LA
	ABACUS HOME HEALTH CARE, INC	FARMINGTON HILLS	MI
☆	ABBOTT HOME CARE, INC	COAL GROVE	OH
	ABIDING HOME HEALTH OF CEDAR PARK	CEDAR PARK	TX
	ABIDING HOME HEALTH OF OKLAHOMA CITY	OKLAHOMA CITY	OK
★	ABILENE HOME HEALTH PROFESSIONAL CARE, INC	ABILENE	TX
	ABILITY PLUS HOME HEALTH CARE, INC	TROY	MI
	ABLE HANDS HOME HEALTH CARE	WALNUT	CA

		HHN HEALTHCARE, LLC	MCALLEN	TX
✓		HI DESERT HOME HEALTH SERVICES	JOSHUA TREE	CA
	⊕	HICKMAN COMMUNITY HOME CARE, INC	CENTERVILLE	TN
		HIGH POINT HOME HEALTH	MISSION	TX
		HIGHPOINT HOMECARE	CARTHAGE	TN
		HILL COUNTRY MEMORIAL HOME CARE	FREDERICKSBURG	TX
✓		HILLSIDE HOME CARE	BEAVER DAM	WI
	*	HM HOME CARE	GIRARD	OH
		HMC BRIDGESHOME HEALTH CARE	MEDINA	OH
	*	HOLDENVILLE HOME HEALTH, LLC	HOLDENVILLE	OK
	*	HOLISTIC HEALTH PARTNERS, INC	OAK FOREST	IL
	*	HOLISTIC NURSING CARE AGENCY, INC	MIAMI	FL
	*	HOLLYWOOD HEALTH SERVICES, INC	ALTADENA	CA
✓	*	HOLY FAMILY MEM HOME CARE	MANITOWOC	WI
		HOLZER HOME CARE	GALLIPOLIS	OH
	*	HOME & HEART HEALTH, INC	FREDERICKSBURG	VA
		HOME ADVANTAGE	FLINT	MI
		HOME AND HOSPICE ADVANTAGE	CASS CITY	MI
		HOME BOUND HEALTHCARE, INC	SPRINGFIELD	IL
	⊕	HOME BOUND HEALTHCARE NEVADA INC	LAS VEGAS	NV
	*	HOME BOUND HEALTHCARE, INC	MOLINE	IL
		HOME BOUND HEALTHCARE, INC	PEORIA	IL
		HOME BOUND HEALTHCARE, INC	FLOSSMOOR	IL
		HOME BOUND HEALTHCARE, INC	SYCAMORE	IL
✓	*	HOME CARE TCH	BREVARD	NC
		HOME CARE CONNECTION & HOSPICE	CARLSBAD	NM
		HOME CARE CONNECTIONS	AMARILLO	TX
✓		HOME CARE DEPT DEL CO MEM HOSP	DREXEL HILL	PA
		HOME CARE DIRECT, INC	STEPHENVILLE	TX
		HOME CARE EXPERTS, INC	WARREN	MI
		HOME CARE NETWORK	LAKE GENEVA	WI
		HOME CARE OF EAST TEXAS, CLEVELAND	CLEVELAND	TX
✓		HOME CARE OF METROPLEX HOSPITAL	COPPERAS COVE	TX
		HOME CARE OF THE GRAND VALLEY	GRAND JUNCTION	CO
		HOME CARE PLUS I	RENO	NV
	⊕	HOME CARE PLUS, INC	MILFORD	CT
		HOME CARE RESOURCES HOME HEALTH AGENCY, INC	MIAMI	FL
	*	HOME CARE SERVICES, INC	FORT WAYNE	IN
		HOME CARE SOLUTIONS	OOLTEWAH	TN
		HOME CARE SOLUTIONS NASHVILLE	NASHVILLE	TN
	⊕	HOME CARE UNLIMITED, INC	MIAMI	FL
	*	HOME CARE UNLIMITED OF EL PASO	EL PASO	TX
✓		HOME HEALTH & HOSPICE OF DICKINSON COUNTY	ABILENE	KS
✓	⊕	HOME HEALTH AND HOSPICE CARE	SOMERSET	PA
		HOME HEALTH BY WINDSOR, LLC	GIRARD	OH
		HOME HEALTH CARE ASSOC, INC	STUART	VA
		HOME HEALTH CARE OF EAST TN	CLEVELAND	TN
		HOME HEALTH CARE OF WEST TENNESSEE, INC	BARTLETT	TN
	*	HOME HEALTH CARE PLUS, INC	PEKIN	IL
		HOME HEALTH CARE PROFESSIONALS	EYNON	PA
		HOME HEALTH CARE PROVIDERS, INC	OAK FOREST	IL
	⊕	HOME HEALTH CARE SOLUTIONS, LTD	VAN WERT	OH
		HOME HEALTH CHOICE, INC	SKOKIE	IL
✓	⊕	HOME HEALTH CTR OF THIBODAUX	THIBODAUX	LA
		HOME HEALTH, INC	NEW CANTON	VA
	*	HOME HEALTH OF MONTANA	MISSOULA	MT
✓		HOME HEALTH OF OLATHE MEDICAL	OLATHE	KS
	*	HOME HEALTH ONE, LTD	HINSDALE	IL
		HOME HEALTH PARTNERS INC	COLORADO SPRINGS	CO
		HOME HEALTH PROFESSIONALS	ROXBORO	NC
	*	HOME HEALTH PROFESSIONALS	HOUSTON	TX
		HOME HEALTH PROFESSIONALS	SALISBURY	NC

		WHITESTAR HOME HEALTH AGENCY, INC	DECATUR	IL
		WHITLEY COUNTY HOME HEALTH AGENCY	WILLIAMSBURG	KY
		WILLCARE	EUCLID	OH
		WILLCARE HUDSON VALLEY CHHA	NEWBURGH	NY
✓	*	WILLIAM NEWTON HOME HEALTH SERVICES	WINFIELD	KS
		WILSON COUNTY HOME HEALTH	WILSON	NC
✓	*	WILSON HOME HEALTH CARE	SIDNEY	OH
		WIMBERLEY HOME HEALTH	WIMBERLEY	TX
		WINDSONG HOME HEALTH AGENCY	THE WOODLANDS	TX
		WINN HOME HEALTH CARE, INC	WINNFIELD	LA
		WINNEBAGO COUNTY PHNS	FOREST CITY	IA
		WINONA HEALTH HOME CARE	WINONA	MN
		WINSTON COUNTY HOME CARE	DOUBLE SPRINGS	AL
✓	*	WINTHROP UNIVERSITY HOSPITAL CHHA	MINEOLA	NY
		WISDOM HEALTH CARE SERVICES, INC	GARDENA	CA
		WITH OPEN ARMS HEALTHCARE, LLC	EDINBURG	TX
	*	WOODS HOME HEALTH, LLC	ETOWAH	TN
		WOODWARD REGIONAL HOME HEALTH	WOODWARD	OK
		WRIGHT CHOICE HOME HEALTH	NOGALUS	TX
	*	WRIGHT COUNTY HEALTH DEPARTMENT	CLARION	IA
✓	*	WRIGHT MEMORIAL HOSPITAL HOME HEALTH	TRENTON	MO
		WYANDOT COUNTY HOME HEALTH AGENCY	UPPER SANDUSKY	OH
		WYOMING CO DOH CHHA	SILVER SPRINGS	NY
		XL CARE, INC	ENCINO	CA
		XL-CARE AGENCY INC OF COLLIER	NAPLES	FL
		XTRA-CARE HOME HEALTH, INC	HOUSTON	TX
		Y & S HOME HEALTH SERVICES, INC	MIAMI	FL
	*	YOUR VNA	ROCHESTER	NH
		ZIONS WAY HOME HEALTH	ST GEORGE	UT

OCS HomeCare, a product of National Research Corporation, uses publicly available data from Home Health Compare and the CMS Cost Reports to create the HomeCare Elite List of agencies. Five domains of performance were cumulatively analyzed—quality of care, quality improvement, patient experience (HHCAHPS), process measure implementation, and financial performance.

The quality of care, process measure implementation, and patient experience domains measure agency performance in each of the publicly-reported Home Health Compare measures. The quality improvement index is based on changes in the 8 outcomes between data released in July 2011 and July 2012. The financial performance measure represents agency indexed Medicare profit margin from the 2011 CMS Cost Reports (or 2010 adjusted when 2011 data was not available).

Agency performance in each of the domains was compared against the performance of other organizations in their state and nationwide (including U.S. territories). The domains were combined into one overall score, using a weighting methodology that gives the greatest importance to quality of care. The top 25% of agencies in each region, both facility-based and free-standing, were identified and added to the national list. Plus, the top 100 and 500 agencies in the nation were recognized based on overall score.

National Research Corporation is proud to partner with DecisionHealth for this popular recognition program for the home care profession.

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