

# 2013 HomeCare Elite™

A listing of the top tier home health care agencies in the United States



The 2013 HomeCare Elite™ is the compilation of the most successful home care providers in the United States. Now in its eighth year, this market-leading review names the top 25% of agencies based on performance measures. This year those measures include quality of care, quality improvement, patient experience, process measure implementation, and financial management. The 2013 HomeCare Elite™ also recognizes the Top 100 and Top 500 of providers nationwide. The data for this study is based on publicly available information.

✓ Facility Based      ✪ Top 100 Agency      ✨ Top 500 Agency

	TOP AGENCIES	CITY	STATE
	1ST AMERICAN HOME HEALTH CARE SERVICES	ALEXANDRIA	VA
	1ST CARE HOME HEALTH EL PASO	EL PASO	TX
	1ST CHOICE HOME HEALTH	DENTON	TX
	1ST CHOICE HOME HEALTH AGENCY, INC	FRANKFORT	IL
	1ST TEXAS HOME HEALTH	SEALY	TX
✨	1ST TEXAS HOME HEALTH	WICHITA FALLS	TX
	1ST TEXAS HOME HEALTH INC	DECATUR	TX
✪	247 HOME CARE	WESTMINSTER	CA
	24-7 QUALITY INFUSION AND HOME HEALTH INC	WESTLAKE VILLAGE	CA
✨	3 D HEALTH CARE, INC	WILBURTON	OK
✨	446 SCHOLL HOME HEALTH CARE, INC	VAN NUYS	CA
	A & D HOME HEALTH SERVICES INC	GARLAND	TX
	A & G PERSONAL PROVIDER SERVICES	SEABROOK	TX
✪	A & M NURSING SERVICES LLC	HARLINGEN	TX
	A & T MULTI HEALTHCARE SERVICES	HOUSTON	TX
	A & Z HOME HEALTH CARE, INC	LANSING	IL
✪	A AND E HOME HEALTH SERVICES, INC	UPLAND	CA
	A C HOME HEALTH AGENCY, INC.	LOS ANGELES	CA
✨	A C T HOME HEALTH	DENTON	TX
	A CARING SOLUTION HOME HEALTH CARE SERVICES LLC	COLLEGE STATION	TX
	A CARING TOUCH HOME HEALTH SERVICES	LUFKIN	TX
	A FLYING EAGLE HOME HEALTH	SIMI VALLEY	CA
	A HEALING TOUCH HOME HEALTH	WESLACO	TX
	A I T (ALWAYS IN TOUCH) HOME HEALTH INC	FORT MYERS	FL
	A MED HOME HEALTH	NEDERLAND	TX
	A PLUS HOME CARE AGENCY INC	HOMESTEAD	FL
	A PLUS HOME HEALTH SERVICES	EL PASO	TX
	A TO Z HOME HEALTH, INC	BURBANK	CA
✨	A TRINITY VALLEY HOME HEALTH AND THERAPY SERVICES	ATHENS	TX
	A UNIFIED HOME HEALTH AGENCY INC	MESQUITE	TX
✨	AAA HOME HEALTH SERVICES, INC	BURBANK	CA
	AADI HOME HEALTH	CORPUS CHRISTI	TX
	ABBORE CARE	SOUTHFIELD	MI
✨	ABBOTT HOME CARE, INC	COAL GROVE	OH
	ABBY HEALTH CARE INC	UNIONTOWN	PA

✓		HILLSIDE HOME CARE	BEAVER DAM	WI
		HM HOME CARE	GIRARD	OH
		HMC BRIDGESHOME HEALTH CARE	MEDINA	OH
✓		HME HLTH DEPT WILLIS KNIGHTON	SHREVEPORT	LA
*		HOLDENVILLE HOME HEALTH, LLC	HOLDENVILLE	OK
		HOLISTIC APPROACH INC	STOCKTON	CA
*		HOLISTIC HEALTH PARTNERS, INC	OAK FOREST	IL
*		HOLISTIC NURSING CARE AGENCY INC	MIAMI	FL
		HOLLYWOOD HEALTH SERVICES, INC	ALTADENA	CA
✓		HOLY FAMILY MEMORIAL HOME CARE	MANITOWOC	WI
		HOLY INFANT HOME CARE, INC	CLAREMONT	CA
✓		HOLY REDEEMER HOME CARE-PA	PHILADELPHIA	PA
*		HOME & HEART HEALTH, INC	FREDERICKSBURG	VA
		HOME ADVANTAGE	DAY CITY	MI
		HOME BOUND HEALTHCARE, INC	FLOSSMOOR	IL
		HOME BOUND HEALTHCARE, INC	SYCAMORE	IL
✓		HOME CARE TCH	BREVARD	NC
*		HOME CARE CONNECTIONS	AMARILLO	TX
		HOME CARE DEPT DEL CO MEM HOSP	DREXEL HILL	PA
		HOME CARE DIRECT INC	STEPHENVILLE	TX
		HOME CARE EXPERTS	WARREN	MI
		HOME CARE INNOVATIONS INC	KIRBYVILLE	TX
*		HOME CARE OF THE GRAND VALLEY	GRAND JUNCTION	CO
		HOME CARE PLUS I	RENO	NV
		HOME CARE PLUS INC	MILFORD	CT
*		HOME CARE PROFESSIONALS	WARREN	MI
		HOME CARE PROVIDERS, LLC	FALLS CHURCH	VA
		HOME CARE RESOURCES HOME HEALTH AGENCY, INC.	MIAMI	FL
*		HOME CARE SERVICES INC	FORT WAYNE	IN
		HOME CARE SOLUTIONS	OOLTEWAH	TN
+		HOME CARE SOLUTIONS	RINGGOLD	GA
		HOME CARE SOLUTIONS I I	FARMINGTON HILLS	MI
		HOME CARE SOLUTIONS-ETOWAH	ETOWAH	TN
		HOME CARE UNLIMITED INC	MIAMI	FL
		HOME CARE UNLIMITED OF EL PASO	EL PASO	TX
		HOME DELIVERY HEALTHCARE, LLC	LISBON	OH
		HOME HEALTH HOSPICE PERSON	ROXBORO	NC
		HOME HEALTH ADVANTAGE, INC	CHICAGO	IL
✓	+	HOME HEALTH AND HOSPICE CARE	SOMERSET	PA
✓		HOME HEALTH AT GEARY COMM HOSP	JUNCTION CITY	KS
		HOME HEALTH CARE 2000 - LAFAYE	LAFAYETTE	LA
		HOME HEALTH CARE ASSOC INC	STUART	VA
		HOME HEALTH CARE INC	GOLDEN VALLEY	MN
*		HOME HEALTH CARE SOLUTIONS, INC	RANCHO CUCAMONGA	CA
+		HOME HEALTH CARE SOLUTIONS, LTD	VAN WERT	OH
✓	+	HOME HEALTH CTR OF THIBODAUX	THIBODAUX	LA
		HOME HEALTH INTEGRATED SERVICES INC	BURBANK	CA
*		HOME HEALTH OF MONTANA	MISSOULA	MT
		HOME HEALTH ONE, LTD	HINSDALE	IL
		HOME HEALTH PARTNERS INC	COLORADO SPRINGS	CO
*		HOME HEALTH PROFESSIONALS	HOUSTON	TX
		HOME HEALTH RESOURCES	PHOENIX	AZ
		HOME HEALTH SERVICES OF DALLAS INC	DALLAS	TX
✓	*	HOME HEALTH SERVICES OF HIGHLAND DISTRICT HOSPITAL	HILLSBORO	OH
		HOME HEALTH SERVICES OF MASON KIMBLE MENARD INC	MASON	TX
*		HOME HEALTH SRVCS THORNE GROUP	YOUNGWOOD	PA
		HOME HEALTH UNLIMITED	RUIDOSO	NM
✓		HOME HEALTH/OLATHE MEDICAL	OLATHE	KS

	WILLOW HOME CARE, LTD	PLAINFIELD	IL
✓	WILSON HOME HEALTH CARE	SIDNEY	OH
*	WIMBERLEY HOME HEALTH	WIMBERLEY	TX
✓	WINCHESTER HOME CARE	WOBURN	MA
	WINDBER HOME HEALTH AGENCY	WINDBER	PA
	WINN HOME HEALTH CARE, INC	WINNFIELD	LA
✓	WINNESHIEK MEDICAL CENTER HOME HEALTH	DECORAH	IA
	WINONA HEALTH HOME CARE	WINONA	MN
	WINSTON COUNTY HOME CARE	DOUBLE SPRINGS	AL
✓	WINTHROP UNIVERSITY HOSPITAL CHHA	MINEOLA	NY
	WISDOM HEALTH CARE SERVICES, INC	GARDENA	CA
	WITH LOVE HOMECARE	WARREN	MI
✓	WOODLAND HEALTHCARE HOME HEALTH	WOODLAND	CA
	WOODWARD REGIONAL HOME HEALTH	WOODWARD	OK
*	WOUND & REHAB HOME HEALTH CARE, INC	PARK RIDGE	IL
	WRIGHT CHOICE HOME HEALTH	NOGALUS	TX
*	WRIGHT COUNTY HEALTH DEPARTMENT	CLARION	IA
	WYOMING CO DOH CHHA	SILVER SPRINGS	NY
	XL CARE, INC	ENCINO	CA
	XTRA-CARE HOME HEALTH INC	HOUSTON	TX
	Y N HOME CARE SERVICES INC	HIALEAH	FL
	YAKIMA REGIONAL HOME HEALTH & HOSPICE	YAKIMA	WA
	YCM HOME HEALTH CARE INC	MIAMI LAKES	FL
*	YFS HOME HEALTH CARE INC	MIAMI	FL
	ZION HOME HEALTH CARE AGENCY	TEMPE	AZ

OCS HomeCare by National Research Corporation uses publicly available data from Home Health Compare and the CMS Cost Reports to create the HomeCare Elite List of agencies. Five domains of performance were cumulatively analyzed—quality of care, quality improvement and consistency, patient experience (HHCAHPS), process measure implementation, and financial performance.

The quality of care, process measure implementation, and patient experience domains measure agency performance in each of the publicly-reported Home Health Compare measures. The quality improvement index is based on changes in the 8 outcomes between data released in July 2012 and July 2013. The quality consistency score represents performance relative to the state norm in the quality measures over the past five years. The financial performance measure represents agency indexed Medicare profit margin from the 2012 CMS Cost Reports (or from previous years, adjusted, when 2012 data was not available).

Agency performance in each of the domains was compared against the performance of other organizations in their state and nationwide (including U.S. territories). The domains were combined into one overall score, using a weighting methodology that gives the greatest importance to quality of care. The top 25% of agencies in each region, both facility-based and free-standing, were identified and added to the national list. Plus, the top 100 and 500 agencies in the nation were recognized based on overall score.

**National Research Corporation is proud to partner with DecisionHealth** for this popular recognition program for the home care profession.

**For more information please contact:**

National Research Corporation  
800.388.4264  
info@nationalresearch.com  
www.nationalresearch.com