

# 2014 HomeCare Elite™

A listing of the top tier home health care agencies in the United States



The 2014 HomeCare Elite™ is the compilation of the most successful home care providers in the United States. Now in its ninth year, this market-leading review names the top 25% of agencies based on performance measures. This year those measures include quality of care, quality improvement, patient experience, process measure implementation, and financial management. The 2014 HomeCare Elite™ also recognizes the Top 100 and Top 500 of providers nationwide. The data for this study is based on publicly available information.

### 2014 Top Agencies Key

- = 2014 Top 500
- = 2014 Top 100
- = Facility-based

### Past Years

- = Top Agencies
  - = Top 500
  - = Top 100
- Numbers indicate years won

2014	TOP AGENCIES	City	State	Past years
	1ST CARE HOME HEALTH EL PASO	EL PASO	TX	3
	1ST CHOICE HOME HEALTH	DENTON	TX	3
	1ST CHOICE HOME HEALTH AGENCY, INC	FRANKFORT	IL	1
	1ST CHOICE VISITING NURSES LLC	KISSIMMEE	FL	
	1ST CLASS HOME HEALTH INC	MIAMI	FL	
	1ST FAMILY HOME HEALTHCARE, INC	WOODSTOCK	IL	
	1ST TEXAS HOME HEALTH	WICHITA FALLS	TX	3 1
	1ST TEXAS HOME HEALTH	SEALY	TX	3 1
	247 HOME CARE	WESTMINSTER	CA	1
	24-7 QUALITY INFUSION AND HOME HEALTH INC	WESTLAKE VILLAGE	CA	1
	24-SEVEN HOME HEALTH CARE SERVICES	SOUTHFIELD	MI	
	3 D HEALTH CARE, INC	WILBURTON	OK	1 1
	446 SCHOLL HOME HEALTH CARE, INC	VAN NUYS	CA	1 1
	A & A HOMECARE INC	WEWAHITCHKA	FL	3
	A & C HOME HEALTH CARE, INC	MIAMI	FL	
	A & R HOME HEALTH CARE INC	MIAMI	FL	
	A C HOME HEALTH AGENCY	CULVER CITY	CA	3 1
	A CARING SOLUTION HOME HEALTH CARE SERVICES LLC	COLLEGE STATION	TX	1
	A CARING TOUCH HOME HEALTH SERVICES	LUFKIN	TX	2
	A FAMILIAR FACE HOME HEALTH SERVICES, INC.	SARASOTA	FL	5
	A GOOD HOME HEALTH CARE	SAN ANTONIO	TX	2 1
	A HEALING TOUCH HOME HEALTH	WESLACO	TX	2
	A I T (ALWAYS IN TOUCH) HOME HEALTH INC	FORT MYERS	FL	6 1
	A MED HOME HEALTH	NEDERLAND	TX	3
	A PLUS HOME HEALTH SERVICES	EL PASO	TX	6
	A STEP FORWARD	MURRAY	UT	1
	A TRINITY VALLEY HOME HEALTH AND THERAPY SERVICES	ATHENS	TX	1 4 1
	A UNIFIED HOME HEALTH AGENCY INC	MESQUITE	TX	3
	A+ HOME HEALTH CARE	PALM SPRINGS	CA	4
	A1 HOME HEALTH CARE	OAK PARK	MI	3
	A-1 HOME HEALTH SERVICES INC	SIMI VALLEY	CA	2 1
	A-1 INTERNATIONAL HOMECARE	PLYMOUTH	MI	2
	AADI HOME HEALTH	CORPUS CHRISTI	TX	1
	ABBORE CARE	SOUTHFIELD	MI	1 1
	ABBOTT HOME CARE, INC	COAL GROVE	OH	4 3 1
	ABELLA YOSE CARE SERVICE INC	MIAMI LAKES	FL	1
	ABIDING HOME HEALTH OF OKLAHOMA CITY	OKLAHOMA CITY	OK	2
	ABILENE HOME HEALTH PROFESSIONAL CARE INC	ABILENE	TX	1 7
	ABLE CARE	REDFORD	MI	1
	ABLE HEALTH CARE SERVICES	OAK PARK	MI	1
	ABLE HOME HEALTH	SACO	ME	
	ABRAMSON HOME CARE	JENKINTOWN	PA	
	ABSOLUTE HOME CARE OF EL PASO INC	EL PASO	TX	4 1

	HEART OF TEXAS HOME HEALTHCARE SERVICES INC	MCLENDON CHISHOLM	TX	5	
	HEART OF THE ROCKIES HOME HEALTH AND HOSPICE	SALIDA	CO	6	
	HEARTLAND HOME CARE	FORT WAYNE	IN	7	
	HEARTLAND HOME CARE	BAY CITY	MI		
	HEARTLAND HOME CARE GRAND RAPIDS	GRAND RAPIDS	MI	1	
	HEARTLAND HOME HC AND HOSPICE	ROSEVILLE	MN	5	3
✓	HEARTLAND HOME HEALTH	SAINT JOSEPH	MO	2	
	HEARTLAND HOME HEALTH & HOSPICE - SUFFOLK	SUFFOLK	VA	2	
	HEARTLAND HOME HEALTH CARE	ROANOKE	VA	4	1
	HEARTLAND HOME HEALTH CARE	SEATTLE	WA	3	
★	HEARTLAND HOME HEALTH CARE AND HOSPICE	SHAWNEE	OK	4	2
	HEARTLAND HOME HEALTH CARE AND HSPC	MILWAUKEE	WI	1	
	HEARTSPRING HOME HEALTH CARE, LLC	BLUE ASH	OH	3	1
	HEAVENLY HOST INC	MESQUITE	TX	1	
★	HEAVEN'S ANGELS HEALTH CARE SERVICES INC	LINCOLNWOOD	IL		1
	HEBRON HEALTHCARE SERVICES INC	MURPHY	TX		
	HELPING HANDS HOME HEALTH	POCATELLO	ID	2	1
	HELPING HANDS HOME HEALTH CARE,INC	POUNDING MILL	VA	2	1
	HELPSOURCE HOME HEALTH SERVICE	JENKINTOWN	PA	4	
	HENNEPIN HOME HEALTH CARE INC	BROOKLYN PARK	MN		
	HERITAGE HEALTH CARE	MANSFIELD	OH	1	
★	HERITAGE HEALTH CARE SERVICES	HIGHLAND HEIGHTS	OH	3	
	HERITAGE HOME CARE	BINGHAM FARMS	MI	3	1
	HERITAGE HOME HEALTH	POCATELLO	ID		
	HERITAGE HOME HEALTH	TYLER	TX		
	HERITAGE HOME HEALTH CARE SERVICES	MADISON HEIGHTS	MI		1
★	HERITAGE HOMECARE	DUNCANVILLE	TX	2	1
	HERITAGE VISITING NURSE'S AGENCY	INDIANA	PA	1	
✓	HGA HOMECARE OF DECATUR	DECATUR	AL	1	
	HI DESERT HOME HEALTH SERVICES	JOSHUA TREE	CA	3	
	HIGH QUALITY HOME HEALTH AGENCY, INC	LOS ANGELES	CA	2	
	HIGHPOINT HOMECARE	CARTHAGE	TN	3	
✓	★ HILL COUNTRY MEMORIAL HOME CARE	FREDERICKSBURG	TX	7	1
	HILLEBRAND HOME HEALTH, INC	CINCINNATI	OH	2	
✓	★ HILLSIDE HOME CARE	BEAVER DAM	WI	5	2
	HM HOME CARE	GIRARD	OH	2	6
	HMC BRIDGESHOME HEALTH CARE	MEDINA	OH	3	
	HMI HOME HEALTH DIVISION	WASHINGTON	DC	1	
★	HOLDENVILLE HOME HEALTH, LLC	HOLDENVILLE	OK	1	2
★	HOLISTIC HEALTH PARTNERS, INC	ORLAND PARK	IL		4 1
★	HOLISTIC NURSING CARE AGENCY INC	MIAMI	FL	1	2
★	HOLLYWOOD HEALTH SERVICES, INC	ALTADENA	CA	1	4
✓	★ HOLY FAMILY MEMORIAL HOME CARE	MANITOWOC	WI	3	3
	HOLY INFANT HOME CARE, INC	CLAREMONT	CA	1	
	HOLZER HOME CARE	GALLIPOLIS	OH	3	
★	HOME & HEART HEALTH, INC	FREDERICKSBURG	VA	4	2
	HOME ADVANTAGE	BAY CITY	MI	1	
	HOME ADVANTAGE - PRIVATE	MIAMI	FL	1	
	HOME BASED SERVICES	MANASSAS	VA		
	HOME BOUND HEALTHCARE NEVADA INC	LAS VEGAS	NV	1	1
	HOME BOUND HEALTHCARE, INC	FLOSSMOOR	IL	4	1
	HOME BOUND HEALTHCARE, INC	SYCAMORE	IL	3	1
	HOME CARE INC WESTMINSTER	WESTMINSTER	MD	5	
	HOME CARE BY THE SEA, INC.	HALF MOON BAY	CA		
	HOME CARE CONNECT	REDFORD	MI		
	HOME CARE CONNECTIONS	AMARILLO	TX	4	2
	HOME CARE INNOVATIONS INC	KIRBYVILLE	TX	1	
	HOME CARE NETWORK	LAKE GENEVA	WI	2	2
	HOME CARE OF LANCASTER	LANCASTER	SC		
✓	HOME CARE OF METROPLEX HOSPITAL	COPPERAS COVE	TX	2	
	HOME CARE OF THE GRAND VALLEY	GRAND JUNCTION	CO	3	4 1
	HOME CARE OPTIONS HOUSTON INC	HOUSTON	TX		
	HOME CARE PLUS I	RENO	NV	5	2 1
★	HOME CARE PLUS INC	MILFORD	CT	5	1
	HOME CARE PLUS, INCORPORATED	LEWISBURG	WV	1	
	HOME CARE PROFESSIONAL SERVICES INC	WEBSTER	TX	1	
★	HOME CARE PROFESSIONALS	WARREN	MI	3	2 1

	WELLNESS HOME HEALTH CARE INC	GLENDALE	CA	2		
	WELLNESS HOME HEALTHCARE SERVICES	SOUTHFIELD	MI	1		
	WELLNESS SPECIALISTS CORPORATION	LOMBARD	IL			
	WELLSTAR HOME HEALTH, LLC	MARIETTA	GA	1		
	WELLSTREET HOME THERAPY & MEDICAL SERVICES, LLC	SCOTTSDALE	AZ	1		
★	WENTWORTH HOME CARE & HOSPICE, AN AMEDISYS PARTNER	DOVER	NH	1	4	3
	WESLEY HOME CARE	HATTIESBURG	MS	5	2	
✓	★ WESLEY HOME HEALTH	WICHITA	KS	1		1
	WESLEY HOME HEALTH SERVICES INC	HOUSTON	TX	2		
	WEST ARKANSAS HOME CARE	MENA	AR	5		2
✓	★ WEST CALCASIEU CAMERON HOSPITAL HHA	SULPHUR	LA	4	2	
	WEST COAST NURSING VENTURA INC	THOUSAND OAKS	CA			
	WEST WINDS HEALTH SERVICES	TIMBER LAKE	SD			
★	WESTERN HOME CARE	LAS VEGAS	NV	3		
	WESTERN MARYLAND HEALTH SYSTEM HOME CARE	CUMBERLAND	MD	1		
✓	WESTHILLS VILLAGE HOME HEALTH	RAPID CITY	SD	1	1	1
	WESTSIDE HOME HEALTH, INC.	LOS ANGELES	CA	3		
	WETZEL COUNTY HOMECARE	NEW MARTINSVILLE	WV			
★	WHEATON FRANCISCAN HOME HEALTH	MILWAUKEE	WI	4		
✓	★ WHITE COUNTY MEDICAL CENTER - SOUTH HOME HEALTH	SEARCY	AR	1	2	
★	WHITLEY COUNTY HOME HEALTH AGENCY	WILLIAMSBURG	KY	4		
✓	★ WILLIAM NEWTON HOME HEALTH SERVICES	WINFIELD	KS	5	3	
	WILLINGHAM HEALTH SERVICES HOME CARE, LLC	OMAHA	NE			
	WILLOW HOME CARE, LTD	PLAINFIELD	IL	1		
★	WILSHIRE HOME HEALTH INC	LOS ANGELES	CA			
✓	★ WILSON HOME HEALTH CARE	SIDNEY	OH	5	1	
★	WIMBERLEY HOME HEALTH	WIMBERLEY	TX	7	1	
✓	★ WINDBER HOME HEALTH AGENCY	WINDBER	PA	3		
	WINNEBAGO COUNTY PHNS	FOREST CITY	IA	1		
★	WINSTON COUNTY HOME CARE	DOUBLE SPRINGS	AL	6		
✓	★ WINTHROP UNIVERSITY HOSPITAL CHHA	MINEOLA	NY	4	3	1
	WITH OPEN ARMS HEALTHCARE LLC	MCALLEN	TX	4		
	WONDER HOME CARE INCORPORATION	HOUSTON	TX			
	WRIGHT COUNTY HEALTH DEPARTMENT	CLARION	IA	4	4	
	WYANDOT COUNTY HOME HEALTH AGENCY	UPPER SANDUSKY	OH	3		
	XL CARE, INC	ENCINO	CA	5		
	XTRA-CARE HOME HEALTH INC	HOUSTON	TX	3		
	Y & S HOME HEALTH SERVICES INC	MIAMI	FL	1		
	Y & Y HOME HEALTH CARE INC	TAMPA	FL			
	Y N HOME CARE SERVICES INC	HIALEAH	FL	1		
	YAKIMA REGIONAL HOME HEALTH & HOSPICE	YAKIMA	WA	1		
★	YFS HOME HEALTH CARE INC	MIAMI	FL			1
	YOAKUM COUNTY HOSPITAL HOME HEALTH	DENVER CITY	TX	1		
	YOUR FAMILY HOME HEALTH CARE SERVICES INC	HIALEAH GARDENS	FL			
	ZION'S WAY HOME HEALTH	PAGE	AZ			
	ZOEY HEALTH SERVICES INC	STAFFORD	TX			

OCS HomeCare by National Research Corporation uses publicly available data from Home Health Compare and the CMS Cost Reports to create the HomeCare Elite List of agencies. Five domains of performance were cumulatively analyzed—quality of care, quality improvement and consistency, patient experience (HHCAHPS), process measure implementation, and financial performance.

The quality of care, process measure implementation, and patient experience domains measure agency performance in each of the publicly-reported Home Health Compare measures. The quality improvement index is based on changes in the 8 outcomes between data released in July 2013 and July 2014. The quality consistency score represents performance relative to the state norm in the quality measures over the past five years. The financial performance measure represents agency indexed Medicare profit margin from the 2013 CMS Cost Reports (or from previous years, adjusted, when 2013 data was not available).

Agency performance in each of the domains was compared against the performance of other organizations in their state and nationwide (including U.S. territories). The domains were combined into one overall score, using a weighting methodology that gives the greatest importance to quality of care. The top 25% of agencies in each region, both facility-based and free-standing, were identified and added to the national list. Plus, the top 100 and 500 agencies in the nation were recognized based on overall score.

**National Research Corporation is proud to partner with DecisionHealth** for this popular recognition program for the home care profession.

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